

Unit: **Central Luzon State University Infirmary**

Service: **Medical Laboratory Examination**

Service Availability: **Monday-Friday 8:00am - 5:00pm (except holidays)**

Requirements: **Medical laboratory request**

Duration: **48 minutes**

Fee: **Pay cost of laboratory examination**

STEP	CLIENT/PATIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (Under normal circumstances)	PERSON IN CHARGE	FEEES AND CHARGES	FORM/S or MATERIALS
1	Present medical laboratory request to the medical laboratory section.	Assess the request, advises the client and complete the data and make order of payment	2 minutes	Medical Technologist (MT)		Health card and or laboratory request form
2	Pay to the cashier	Receive payment and issue receipt.	5 minutes	Infirmary Cashier	Pay cost of laboratory examination	Health card or order of payment
3	Undergo the required diagnostic procedure/s	Perform the requested examination procedure/s.		MT		Official receipt Examination result form
		Blood	35 minutes			
		Urine	20 minutes			container
		Feces	40 minutes			container

STEP	CLIENT/PATIENT	SERVICE PROVIDER	DURATION OF ACTIVITY (Under normal circumstances)	PERSON IN CHARGE	FEES AND CHARGES	FORM/S or MATERIALS
4	Receive medical laboratory report	Release and record laboratory result	1 minute	MT		Result form Log book
End of transaction = 48 Minutes						